## Stay ahead of the curve in 2024 with Employee Advocacy

## **Employee Advocacy**

Impact of employee advocacy



**Employees are the most credible voices** on multiple topics, including the company's work environment, integrity, innovation and business practices.

Source: Edelman Trust Barometer



**77% of consumers** are likely to make a purchase after hearing about it from someone they trust.

Source: Nielsen



**85% of employees** said they're most **motivated** when management offers regular updates on company news.

Source: Trade Press Services



On average, the overall **network of a company's employees** is at least **10x larger** than a company's follower base.

Source: LinkedIn Business



**84% of consumers value recommendations** from people they know above all forms of advertising.

Source: Neal Schaffer



Nearly 64% of advocates in a formal program credited employee advocacy with attracting and developing new business, and nearly **45%** attribute new revenue streams to employee advocacy.

Source: Hinge Research Institute & Social Media Today





Highly engaged teams show 21% greater profitability.

Source: Gallup



Having an employee advocacy programme enhanced brand awareness by 79%.

Source: Hinge Research Institute & Social Media Today

Almost 86% of employees who participate in an employee advocacy program cite the increased social presence as having a **positive impact on their career.** 

Source: Hinge Marketing





**92% of consumers believe word-of-mouth** and referrals from people they know, but only 33% trust online advertisements.

Source: Nielsen

87% of employees participating in employee advocacy believe it **expands their professional network.** 



Source: Hinge Marketing

## **Employee Advocacy** & Social Media



**91% of B2B buyers are active on social media,** and 75% of B2B buyers use social media to support purchase decisions.

Source: SuperOffice, Linkedin



**73% of salespeople** using social selling as part of their sales process outperformed their sales peers and **exceeded quotas 23% more often**.

Source: Inc.



On social media, there's an average of **8x more engagement on posts shared by employees**, when compared to the same posts shared by official brand accounts.

Source: Social Media Today



Companies can get up to **560% greater reach** when messages are shared by employees rather than by the brand's official social media channels.

Source: MSLGroup



31% of high-growth firms have a **formalized employee advocacy program.** 

Source: Hinge Marketing

## **Employee Advocacy** & HR



According to a 2024 trends report, **employees will advocate for a better workplace experience**, value hybrid working and have higher expectations than ever of leaders next year.

Source: Qualtrics



Businesses with a 'large number of employees contributing high-quality content and thought leadership' are **58% more likely to attract talent**.

**58**%

Source: LinkedIn

